

Shipping Policy

Thanks for giving us the opportunity to service all your race car needs. At Rod End Supply our number one priority is delivering to you, our valued customer, the highest quality products in a timely manner at the best prices.

Free Shipping Policy

Rod End Supply is offering FREE Ground Shipping on Retail orders over \$99 in the contiguous United States. This excludes Hawaii, Alaska, Puerto Rico, U.S. Territories, and International orders. This offer is valid for Ground Shipping only using our shipping service and excludes Freight shipments, expedited shipping or drop shipments. Orders qualify for FREE Shipping based on the subtotal of products ordered, excluding tax and shipping costs. Offer may be subject to adjustment for returns, exchanges or cancellation of orders.

Free Shipping does not apply to oversized items. Examples of Oversized items may include, but are not limited to some, tires, jacks, seats, fuel jugs, bumpers, rear ends, transmissions, batteries, fuel cells, fan shrouds, complete gear sets, leaf springs, large Pit Pal items, top wings, top wing trees, nerfs, chassis, hoods, and large body pieces.

Internet Shipping Costs

We have an excellent shipping service to calculate your shipping costs, however, there are occasions when the shipping cost may be high. When an order ships, we will correct your shipping and provide a refund when it is calculated too high. If you have a concern about your shipping cost, please call us at 800.284.2902 so we can assist you.

Orders Received Before 1:00pm CST Monday-Friday Ship Same Day

FedEx Transit Times

FedEx Transit Times

This Transit Map is a general representation of FedEx Ground transit times.

Transit times are based on business days (Monday - Friday).

International Orders or Outside Continental U.S.

Our website currently only calculates shipping on orders to continental/contiguous U.S. To place an international order or order from Alaska, Hawaii or Puerto Rico, please give us a call at 800.284.2902. Our knowledgeable Sales staff will assist you with your order and provide a shipping quote.

Shipping Options

The following shipping options are offered to you so you can get the parts and tires you need when you need them --

UPS Ground, 3 Day, 2 Day, Over Night (Standard), Over Night AM delivery.

FedEx Ground, 3 Day, 2 Day, Next Day, Saturday Delivery or Freight Line.

USPS Flat Rate Boxes (Small, Medium, Large).

If you would like your order shipped using one of the above options and it is not yet available on our website, call us at 800.284.2902 for a shipping quote.

In the event your order becomes too large to be shipped via UPS or FedEx and requires Freight shipping, we will contact you with the shipping amount for your approval.

If an item in your order will be drop shipped from the manufacturer or is on backorder, you will be contacted with this information.

Return Policy

To return a product to Rod End Supply, please follow the instructions below so we can serve you better.

1. Returns require a copy of the original invoice.
2. No returns after 30 days.
3. No returns on special order items.
4. Returns must be unused and in condition to be sold as NEW.
5. Call 800.284.2902 - Explain the reason for the return and get a Return Authorization Number.
6. Ship item back prepaid and insured to:
Rod End Supply
1128 S. Payne
Olathe, Kansas 66051
7. Repack return items carefully to avoid damage.
8. Enclose a copy of the original invoice with the Return Authorization Number written on it, along with a note with the reason for the return and a daytime phone number in case we need to contact you.
9. Rod End Supply reserve the right to refuse any return items if returned items can not be sold as "New".
10. Refunds do not include freight and are subject to a restocking fee.

Again, thanks for choosing Rod End Supply. Our staff of racing professionals look forward to servicing all your racing needs.